

## **Extended Producer Responsibility (EPR): report packaging data support**

### **Access guidance**

Thank you for attending our webinar on how to report your 2023 packaging data for Extended Producer Responsibility. We strongly encourage you to visit the Gov.uk guidance to support you with:

- Engaging with the Report Packaging Data (RPD) service
- Submitting your organisation details
- Collecting and reporting your packaging data

Please see the key links below:

- Extended Producer Responsibility: report packaging data guidance **homepage**, [here](#).
- Extended producer responsibility for packaging: who is affected and what to do, [here](#).
- Packaging data: what to collect for Extended Producer Responsibility, [here](#).
- How to create a file for your packaging data, [here](#).
- How to create a file for your organisation details, brand details or partner details, [here](#).

Please see the following bitesize learning videos on Defra's YouTube channel:

- Producer enrolment, [here](#).
- Choosing a compliance scheme, [here](#).
- Compliance scheme enrolment, [here](#).
- Report Packaging Data (RPD) service account creation, [here](#).
- How to Collect, Upload and Submit Your Packaging Data, [here](#).

### **Contact details**

If you need help accessing [the new Report Packaging Data service](#), the service helpdesk can support you with the following activities:

- Creating an account
- Delegating access to your account
- Creating and uploading your CSV file for your packaging and organisation details
- File validation
- Aligning with a compliance scheme

You can contact the helpdesk via telephone: 0300 060 0002, or via email: [EPRCustomerService@defra.gov.uk](mailto:EPRCustomerService@defra.gov.uk).

For questions on compliance please contact your relevant environmental regulator:

- For England, Environment Agency.  
Email: [packagingproducers@environment-agency.gov.uk](mailto:packagingproducers@environment-agency.gov.uk)
- For Wales, Natural Resources Wales.  
Email: [packaging@naturalresourceswales.gov.uk](mailto:packaging@naturalresourceswales.gov.uk)
- For Northern Ireland, Northern Ireland Environment Agency.  
Email: [packaging@daera-ni.gov.uk](mailto:packaging@daera-ni.gov.uk)
- For Scotland, Scottish Environment Protection Agency.  
Email: [producer.responsibility@sepa.org.uk](mailto:producer.responsibility@sepa.org.uk)

To stay up to date on the latest news on Defra's Collection and Packaging Reforms, you can join our newsletter by signing up here: [Get the latest news and updates from the Department for Environment, Food and Rural Affairs on the Resources & Waste Reforms \(confirmsubscription.com\)](#)

Here you can receive updates on Extended Producer Responsibility, the Deposit Return Scheme, Simpler Recycling and wider Resources and Waste news.